Handling Message Disposition Notification with JMAP

draft-ietf-jmap-mdn-01

Abstract

This document specifies a data model for handling [RFC8098] MDN messages with a server using JMAP.

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1. Introduction

JMAP ([I-D.ietf-jmap-core] - JSON Meta Application Protocol) is a
generic protocol for synchronising data, such as mail, calendars or
contacts, between a client and a server. It is optimised for mobile
and web environments, and aims to provide a consistent interface to
different data types.

MDN are defined in [RFC8098] and are used as "read receipts",
"acknowledgements", or "receipt notifications".

A client can have to deal with MDN in different ways:

1. When receiving an email, an MDN can be sent to the sender. This
   specification defines an EmailSubmission/sendMDN method to cover
   this case.

2. When sending an email, an MDN can be requested. This must be
done with the help of a header, and is already specified by
[RFC8098] and can already be handled by [I-D.ietf-jmap-mail] this
way.

3. When receiving an MDN, the MDN could be related to an existing
   sent mail. This is already covered by [I-D.ietf-jmap-mail] in
   the EmailSubmission object. Client could want to display
detailed information about a received MDN. This specification defines a EmailSubmission/parseMDN method to cover this case.

1.1. Notational conventions

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "NOT RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in BCP 14 [RFC2119] [RFC8174] when, and only when, they appear in all capitals, as shown here.

Type signatures, examples and property descriptions in this document follow the conventions established in section 1.1 of [I-D.ietf-jmap-core]. Data types defined in the core specification are also used in this document.

Servers MUST support all properties specified for the new data types defined in this document.

1.2. Terminology

The same terminology is used in this document as in the core JMAP specification.

1.3. Addition to the capabilities object

The capabilities object is returned as part of the standard JMAP Session object; see the JMAP spec. Servers supporting _this_ specification MUST add a property called "urn:ietf:params:jmap:mdn" to the capabilities object.

2. MDN

An *MDN* object has the following properties:

- *forEmailId*: "String" Email Id of the received email this MDN is relative to.

- *subject*: "String|null" Subject used as "Subject" header for this MDN.

- *textBody*: "String|null" Human readable part of the MDN, as plain text.

- *reportingUA*: "String|null" Name of the MUA creating this MDN. It is used to build the MDN Report part of the MDN.
o  *disposition*: "Disposition" Object containing the diverse MDN
disposition options.

o  *mdnGateway*: "String|null" (server-set) Name of the gateway or
MTA that translated a foreign (non-Internet) message disposition
notification into this MDN.

o  *originalRecipient*: "String|null" (server-set) Original recipient
address as specified by the sender of the message for which the
MDN is being issued.

o  *finalRecipient*: "String" (server-set) Recipient for which the
MDN is being issued.

o  *originalMessageID*: "String|null" (server-set) Message-ID (the
[RFC5322] header field, not the JMAP Id) of the message for which
the MDN is being issued.

o  *error*: "String[]|null" (server-set) Additional information in
the form of text messages when the "error" disposition modifier
appears.

o  *extensionFields*: "String[String]|null" (server-set) Object where
keys are extension-field names and values are extension-field
values.

A *Disposition* object has the following properties:

o  *actionMode*: "String" This MUST be one of the following strings:
"manual-action" / "automatic-action"

o  *sendingMode*: "String" This MUST be one of the following strings:
"MDN-sent-manually" / "MDN-sent-automatically"

o  *type*: "String" This MUST be one of the following strings:
"deleted" / "dispatched" / "displayed" / "processed"

See [RFC8098] for the exact meaning of these different fields.

### 3. Methods added to the EmailSubmission object

#### 3.1. EmailSubmission/sendMDN

The EmailSubmission/sendMDN method generates and sends an [RFC5322]
message from an MDN object.

It takes the following arguments:
If the _forEmailId_, _subject_, _textBody_, _reportingUA_, _disposition_ properties are invalid (e.g. missing, wrong type, id not found), the submission creation is rejected with a standard "invalidProperties" SetError and no email is sent. Any other error usually sent by "EmailSubmission/set" for *create* can be returned by this method.

The client SHOULD NOT issue a sendMDN request if the message has the "$MDNSent" keyword set. In this case, the server MUST reject the submission with a standard "forbiddenToSend" SetError.

When sending the MDN, the server is in charge of generating the _originalRecipient_, _finalRecipient_ and _originalMessageID_ fields accordingly to the [RFC8098] specification.

The response has the following arguments:

- *accountId*: "String" The id of the account used for this call.
- *created*: "String[EmailSubmission]" A map of creation id (client-specified) to an email sent from the referenced properties. The returned EmailSubmission is similar to a call to a standard "EmailSubmission/set" with a _create_ parameter.
- *notCreated*: "String[SetError]" A map of creation id to a SetError object for each Email that failed to be sent. The possible errors are defined above.

For each "forEmailId" whose EmailSubmission where created, the server MUST add a "$MDNSent" keyword to the email.

### 3.2. EmailSubmission/parseMDN

This method allows you to parse blobs as [RFC5322] messages to get MDN objects. This can be used to parse and get detailed information about blobs referenced in the _mdnBlobIds_ of the EmailSubmission object, or any email the client could expect to be an MDN.

The _forEmailId_ property can be null or missing if the _originalMessageID_ property is missing or not referencing an existing email.

The Email/parse method takes the following arguments:
4.1. Sending an MDN for a received email

A client can use the following request to send an MDN back to the sender:

```json
[[ "EmailSubmission/sendMDN", {
  "accountId": "ue150411c",
  "mdns": {
    "k1546": {
      "forEmailId": "Md45b47b4877521042cec0938",
      "subject": "Read receipt for: World domination",
      "textBody": "This receipt shows that the email has been displayed on your recipient’s computer. There is no guaranty it has been read or understood."
    
    "reportingUA": "linagora.com; OpenPaaS",
    "disposition": {
      "actionMode": "manual-action",
      "sendingMode": "MDN-sent-manually",
      "type": "displayed"
    
    } 
  
  }, "0" ]
```

If the email id matches an existing email without the "$MDNSent" keyword, the server can answer:
4.2. Asking for MDN when sending an email

This is done with the [I-D.ietf-jmap-mail] "Email/set" _create_ method.

```json
[
  {
    "accountId": "ue150411c",
    "create": {
      "k1546": {
        "mailboxIds": {
          "2ea1ca41b38e": true
        },
        "keywords": {
          "$seen": true,
          "$draft": true
        },
        "from": [{
          "name": "Joe Bloggs",
          "email": "joe@example.com"
        }],
        "to": [{
          "name": "John",
          "email": "john@example.com"
        }],
        "headers": {
          "name": "Disposition-Notification-To",
          "value": "joe@example.com"
        },
        "subject": "World domination",
        ...
      }
    },
    "0"
  }
]
```

Note the specified "Disposition-Notification-To" header indicating where to send MDN back (usually the sender of the email).
4.3. Parsing a received MDN

The client issues a parse request:

```json
[[ "EmailSubmission/parseMDN", {
   "accountId": "ue150411c",
   "blobIds": "0f9f65ab-dc7b-4146-850f-6e4881093965"
}, "0" ]]
```

The server responds:

```json
[[ "EmailSubmission/parseMDN", {
   "accountId": "ue150411c",
   "parsed": {
      "0f9f65ab-dc7b-4146-850f-6e4881093965": {
         "forEmailId": "Md45b47b4877521042cec0938",
         "subject": "Read receipt for: World domination",
         "textBody": "This receipt shows that the email has been displayed on your recipient’s computer. There is no guaranty it has been read or understood.",
         "reportingUA": "linagora.com; OpenPaaS",
         "disposition": {
            "actionMode": "manual-action",
            "sendingMode": "MDN-sent-manually",
            "type": "displayed"
         }
      }
   },
   "finalRecipient": "rfc822; john@example.com",
   "originalMessageID": "<1521557867.2614.0.camel@apache.org>"
}, "0" ]]
```

5. IANA Considerations

5.1. JMAP Capability Registration for "mdn"

IANA will register the "mdn" JMAP Capability as follows:

- **Capability Name:** "urn:ietf:params:jmap:mdn"
- **Specification document:** this document
- **Intended use:** common
- **Change Controller:** IETF
- **Security and privacy considerations:** this document, section 6.
5.2. Registration of JMAP keyword '$MDNSent'

This registers the JMAP keyword '$MDNSent' in the "IMAP and JMAP keywords Registry".

Keyword name: "$MDNSent"

Scope: IMAP and JMAP

Purpose (description): Specifies that a Message Disposition Notification (MDN) must not be sent for any message annotated with the $MDNSent IMAP keyword.

Private or Shared on a server: SHARED

Is it an advisory keyword or may it cause an automatic action: This keyword can cause automatic action by the client. See [RFC3503] for more details.

When/by whom the keyword is set/cleared: This keyword is set by an IMAP client when it decides to act on an MDN request, or when uploading a sent or draft message. It can also be set by a delivery agent. Once set, the flag SHOULD NOT be cleared.

Related keywords: None

Related IMAP/JMAP Capabilities: None

Security Considerations: See Section 6 of [RFC3503]

Published specification (recommended): this document

Person & email address to contact for further information: (editor-contact-goes-here)

Intended usage: COMMON

Owner/Change controller: IESG

6. Security considerations

The same considerations regarding MDN (see [RFC8098]) apply to this document.
7. References

7.1. Normative References

[I-D.ietf-jmap-core]

[I-D.ietf-jmap-mail]


7.2. Informative References


Author’s Address

Raphael Ouazana (editor)
Linagora
100 Terrasse Boieldieu - Tour Franklin
Paris - La Defense CEDEX 92042
France

Email: rouazana@linagora.com
URI: https://www.linagora.com